A guide for young people about making a complaint to Children’s Social Care

Please write why you are unhappy here:

Please return your form to:
Central Complaints
Customer Services
Bayard Place
Broadway
Peterborough
PE1 1FZ

Or you can talk to us by telephoning:
(01733) 296331

This leaflet was designed in conjunction with the Children in Care Council

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• Looked after by Children’s Social Care
• Helped or supported by Children’s Social Care
• Unhappy about what’s happening to you
• Think you need more help than you are getting

• Talk to someone you trust. This could be your Social Worker, IRO, Teacher, Independent Visitor.
• Tell them what the matter is, why you are unhappy and what would make things better for you.

• We will write to you within three working days to tell you;
• The name of the person who is looking into your complaint
• How long it will take for your concerns to be dealt with

Fill out this form and send it back to us.
We are here to help

Date
I am years old

My name is

I live at

My telephone number is

If you are worried about contacting us, please say how you would like us to get in touch with you.

Please can you tell us what you are unhappy about (please tick the boxes)

Where you live?
• The plans made for you?

Who you live with?
• Your Social Worker?

Something else?